

RANIGANJ GIRLS' COLLEGE
P.O-SEARSOLE RAJBARI, PIN-713358, RANIGANJ, PASCHIM BARDHAMAN, WEST BENGAL
STUDENT SATISFACTION SURVEY (SSS) REPORT (2018-2019)

Student Satisfaction Survey (SSS) was taken based on Academic, Curricular Activities, Administrative and Infrastructure. Different Questions are listed in Table 1.

Table 1: Student Satisfaction Survey (SSS) Questionnaires

Teachers & Teaching	
1.	<i>How satisfied are you with faculty of the college?</i>
2.	<i>How satisfied are you with accessibility of teaching faculty of the college?</i>
3.	<i>How satisfied are you with interest generated by the teaching faculty of the college?</i>
4.	<i>How satisfied are you with ability[#] of teaching faculty of the college? [#](to conduct laboratory works/ design tests/ assignments/ projects /examinations, communication skill etc.)</i>
Institution	
1.	<i>How satisfied are you with Environment/campus cleanliness of the college?</i>
2.	<i>How satisfied are you with curricular activities of the college?</i>
3.	<i>How satisfied are you with Management of the college?</i>
4.	<i>How satisfied are you with academic activities of the college?</i>
5.	<i>How satisfied are you with the financial aid services of the college?</i>
6.	<i>How satisfied are you with course selection/availability of the college?</i>
7.	<i>How satisfied are you career counseling of the college?</i>
8.	<i>How satisfied are you with practical/labs/computer facilities of the college</i>
9.	<i>How satisfied are you with library facilities/services of the college?</i>
10.	<i>How satisfied are you with Tour/field work facilities of the college?</i>
11.	<i>How satisfied are you with extension activities/extracurricular activities /sports of the college?</i>
12.	<i>How satisfied are you with infrastructure (Drinking water, Toilet, classroom, common room, play ground, building, canteen, office etc.) of the college?</i>
13.	<i>How satisfied are you with evaluation process of the college?</i>
14.	<i>How satisfied are you with College office/Staffs of the college?</i>
15.	<i>How satisfied are you overall with your education experience at the College?</i>

Following are the statistical measure of the Student Satisfaction Survey (SSS) (2018-2019).

Sl. No.		Excellent	Very Good	Good	Satisfied
Teachers & Teaching					
1.	How satisfied are you with faculty of the college?	59%	23%	14%	4%
2.	How satisfied are you with accessibility of teaching faculty of the college?	59%	30%	11%	00%
3.	How satisfied are you with interest generated by the teaching faculty of the college?	66%	23%	09%	02%
4.	How satisfied are you with ability [#] of teaching faculty of the college? [#] (to conduct laboratory works/ design tests/ assignments/ projects /examinations, communication skill etc.)	43%	22%	24%	11%
Institution					
1.	How satisfied are you with Environment/campus cleanliness of the college?	47%	26%	23%	04%
2.	How satisfied are you with curricular activities of the college?	29%	27%	36%	08%
3.	How satisfied are you with Management of the college?	24%	42%	22%	12%
4.	How satisfied are you with academic activities of the college?	18%	33%	39%	10%
5.	How satisfied are you with the financial aid services of the college?	18%	30%	36%	16%
6.	How satisfied are you with course selection/availability of the college?	18%	47%	29%	60%
7.	How satisfied are you career counseling of the college?	20%	22%	50%	08%
8.	How satisfied are you with practical/labs/computer facilities of the college	28%	14%	29%	29%
9.	How satisfied are you with library facilities/services of the college?	27%	15%	35%	23%
10.	How satisfied are you with Tour/field work facilities of the college?	33%	27%	31%	09%
11.	How satisfied are you with extension activities/extracurricular activities /sports of the college?	18%	38%	30%	14%
12.	How satisfied are you with infrastructure (Drinking water, Toilet, classroom, common room, play ground, building, canteen, office etc.) of the college?	15%	15%	37%	33%
13.	How satisfied are you with evaluation process of the college?	25%	34%	36%	05%
14.	How satisfied are you with College office/Staffs of the college?	44%	17%	34%	05%
15.	How satisfied are you overall with your education experience at the College?	24%	49%	22%	05%

IQAC Co-Ordinator

Principal